

**Lab Work (Blood Work) Services
Frequently Asked Questions (FAQs)
Aetna Members**

1. Who are Aetna's in-network non-hospital affiliated preferred labs?

LabCorp and Quest Diagnostics are Aetna's only in-network non-hospital affiliated preferred labs for State of Delaware Aetna HMO and CDH Gold members. Lab services not obtained at in-network non-hospital affiliated preferred labs may not be covered under the plan.

2. Will I be responsible for multiple copays if I have multiple lab slips for blood work?

Members who present multiple lab slips from one or more physicians during the same lab visit will only be responsible for one copay. If the members goes to different labs on the same day (i.e. LabCorp and Quest Diagnostics) then the member would be responsible for multiple copays.

3. If there is a lab located in my doctor's office and I use it to get my lab work done, what copays will I be charged?

If the office visit and lab work are billed from the same provider (i.e. your doctor), you will be responsible for paying the office visit copay and the lab work will be covered at 100%.

If the office visit and lab work are billed from different providers (i.e. your doctor and the lab), you will be responsible for paying the office visit copay and the lab copay.

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4. If a sample is taken during my doctor's visit and my doctor sends the sample to a hospital lab or lab other than LabCorp or Quest Diagnostics, what copay will I be charged?

Members will be charged a \$20 copay for lab work done at hospital labs. Lab services not obtained at in-network non-hospital affiliated preferred labs may not be covered under the plan. Members should ask/remind their provider to send tests to in-network non-hospital affiliated preferred labs. For Aetna members, this is LabCorp or Quest Diagnostics.

5. Do the copay differentials for site of care effective July 1, 2018 include pediatric tests?

Yes, the copays effective July 1, 2018 as outline on [SBO's website](#) applies to all member tests, including pediatric tests. Members can find pediatric collection locations on [LabCorp's website](#).

6. Do the copay differentials for site of care effective July 1, 2018 include inpatient tests?

No, the copays effective July 1, 2018 as outline on [SBO's website](#) only apply to outpatient tests.